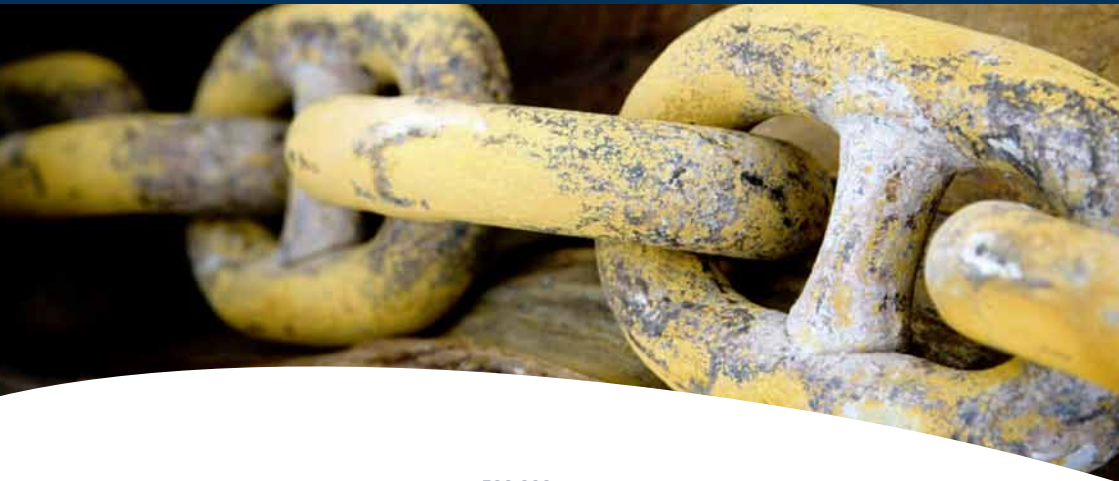


# 24 hours at arvato

## arvato games task force



500.000+  
ASSETS STORED IN OUR DIGITAL ARCHIVE

14.000 AGENTS IN OUR CALL  
CENTERS WORLD WIDE

1.800.000  
SHIPMENTS PROCESSED

550.000  
CALLS PROCESSED

3.700.000  
SAP TRANSACTIONS

70+ LOCATIONS WORLD WIDE

3.500.000  
PRINT COMPONENTS MANUFACTURED

100.000  
PAYMENT TRANSACTIONS

# games task force

## arvato

6.000.000 CDS&DVDs  
MANUFACTURED

4.700.000  
E-MAILS SPAM FILTERED

2.7 PETABYTE BACK UP SPACE

450.000+  
ILLEGAL DOWNLOADS BLOCKED

3.000.000+ ADVERTS/PRODUCT-  
INFORMATION DISPLAYED

410.000 CONSUMERS SERVED IN 30+ LANGUAGES

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### Our Expertise

#### Strong services – safe place

arvato games task force, part of arvato AG and media company Bertelsmann, provides a strong toolset of solutions for the games industry on both the local and the world wide level.

Whether you are looking for the manufacturing and distribution of physical products or ingredients for a full backend solution to go on-line – arvato games task force has the answers to all your questions.

#### Our service portfolio contains the following key elements:

- Media & Packaging Production
- Assembly of Wii, NDS and complex Software/Hardware bundlings
- Distribution, Returns & Freight Management
- Digital Archiving
- Data Center Services
- Network & Security Services
- Electronic Software Distribution
- Retail integration of ESD products with arvato RED
- Billing Services
- CRM with comfortable Virtual Money applications
- Call Center (Multi-language Account-/Tech-/Game Support)
- Online Anti-Piracy Solution mbargo

In a changing environment, arvato is the reliable partner and safe harbour for your business. Furthermore, our services are designed to offer you a maximum of flexibility. Whether it is time to market for physical products or the comfort to use some of our online solutions as a Software as a Service module (SaaS) – everything sums up to advantages which more and more small, midsize and big players don't want to miss these days.

### Company Facts

#### About Arvato AG

With more than 270 subsidiaries worldwide, arvato AG is one of the biggest internationally networked media and communication services providers. In fiscal 2010, the group of companies that is part of Bertelsmann AG generated sales of € 5.1 billion. arvato's worldwide subsidiaries employs more than 60.000 people.